

Release Notes

hp StorageWorks Novell NetWare Kit for Enterprise Virtual Array

Product Version: 3.0d

Fourth Edition (May 2004)

Part Number: AV-RUHTD-TE

This document contains the most recent product information about the HP StorageWorks Novell NetWare Kit v3.0d used for integrating host servers with the StorageWorks Enterprise Virtual Array (VCS version 3.014).

For the latest version of the Novell NetWare Release Notes and other documentation, access the HP storage web site at <http://www.hp.com/country/us/eng/prodserv/storage.html>.



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About this document

This section describes the content reflected in this document, including:

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Release Notes information

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Intended audience

This document is intended to assist customers who purchased the StorageWorks Enterprise Virtual Array and the associated StorageWorks Operating System kits. Other associated software packages are:

- StorageWorks Virtual Controller Software Package v3.014 for Dual HSV Controllers
- StorageWorks Snapshot for Virtual Controller Software v3.014 for Dual HSV Controllers

This document is also intended for use by HP Customer Service personnel responsible for installing and maintaining designated devices associated with this storage system.

Conventions

The following conventions are used throughout this document:

- Unless otherwise specified, all references to VCS v3.014 refer to the software package (kit) and documentation version level. These software packages and documentation support VCS v3.014.
- *The System Software for Enterprise Virtual Array* is the storage system software that contains Virtual Controller Software (VCS), Environmental Monitoring Unit (EMU) firmware, programmable component images, diagnostics, and message files. This storage system software is usually represented by a four-digit number, for example v3.014.
- Unless otherwise specified, all references to an HSV110 controller or an HSV110 controller pair should be interpreted as the HSV110 or HSV100 controller or controller pair.
- Unless otherwise specified, all references to the Enterprise Storage System or storage system should be interpreted as the EVA5000 or the EVA3000.
- Unless otherwise specified, all references to rack should be interpreted as the 9000-Series Enterprise Storage System Rack.
- Unless otherwise specified, all licensing references to host ID should be interpreted as the storage system World Wide Name (WWN).
- Unless otherwise specified, all references to the management appliance should be interpreted as the HP StorageWorks Management Appliance.
- Unless otherwise specified, all references to a single instance of a management agent should be interpreted as the HP StorageWorks Command View EVA.
- The term Fabric means Fibre Channel Switched (FC-SW) connectivity.

New features

This section briefly describes new features and changes that are supported by the version 3.0d release of the Platform Kit together with the array controller running VCS version 3.014.

New features for version 3.0d

The following are major enhancements included in the v3.0d release of the Platform Kit:

- HBA Ham Driver 6.51.2(b) is included with the kit.

Enterprise Virtual Array storage system

This document contains the most recent product information about the Enterprise Virtual Array. An Enterprise Virtual Array storage system consists of the following:

- One pair of HSV110 controllers.
- An array of physical disk drives that the controller pair controls. The disk drives are located in drive enclosures that house the support systems for the disk drives.
- Associated physical, electrical, and environmental systems.
- Command View EVA, which is the graphical interface to the storage system. Command View EVA software resides on the Management Appliance and is accessed through a browser.
- Management Appliance, switches, and cabling.
- At least one host attached through the fabric.

Enterprise Virtual Array system software

HP StorageWorks Virtual Controller Software (VCS) v3.014 provides storage software capability for the HSV110 Array Controller and is provided in the VCS v3.014 software kit.

Enterprise Virtual Array documentation

The Enterprise Virtual Array Catalog of Associated Documentation is included on the Technical Documentation page. You can display a comprehensive list of Enterprise Virtual Array documentation as well as associated product documentation that may be required to operate your storage system. To access the Technical Documentation page, go to

<http://h18006.www1.hp.com/products/storageworks/enterprise/documentation.html>

Supported configurations

Refer to the Enterprise Virtual Array Quick Specs for supported configurations. The *HP StorageWorks SAN Design Reference Guide* is a detailed guide for SAN configurations and is available at

<http://h18004.www1.hp.com/products/storageworks/san/documentation.html>

Adobe Acrobat Reader

Adobe Acrobat Reader is required to read .pdf documentation in the kit and can be downloaded from <http://www.adobe.com/products/acrobat/readstep2.html>.

Supported operating systems

The Enterprise Virtual Array storage system is compatible with the following operating systems:

- Tru64 UNIX
- Windows NT/Windows 2000/Windows Server 2003 (32- and 64-bit)
- OpenVMS
- Sun Solaris
- HP-UX
- IBM AIX
- Linux
- Novell NetWare

Table 1 lists the operating system's specifications, which are compatible with the Enterprise Virtual Array.

Note: Table 1 contains current minimum level operating system specifications at the time of the Enterprise Virtual Array v3.014 release. Some component versions may change due to revision. For the latest information, go to:

<http://h18006.www1.hp.com/storage/index.html>

Table 1: Operating system specifications

| Platform | OS version | Clustering | FCA (HBA) | Adapter firmware | Adapter driver |
|----------------|------------------|------------|-----------|------------------|----------------|
| Novell Netware | 5.1 [†] | 1.01 | FCA2210 | 1.34 | 6.51b |
| | 6* | 1.6 | FCA2210 | 1.34 | 6.51b |
| | 6.5** | 1.7 | FCA2210 | 1.34 | 6.51b |

[†]Novell NetWare version 5.1 requires Service Pack 7

*Novell NetWare version 6 requires Service Pack 4

**Novell NetWare version 6.5 requires Service Pack 1

Switch support

This Fibre Channel Platform Kit supports the Fibre Channel switches and firmware versions listed in the *HP StorageWorks SAN Design Reference Guide* at

<http://h18000.www1.hp.com/products/storageworks/san/documentation.html>

Note: HP recommends that you do not mix switch firmware versions in your SAN. It is considered best practice to uniformly upgrade all switches in the SAN.

Multiple path support

Novell NetWare with EVA storage requires the installation of StorageWorks Secure Path on each host to achieve high availability multiple path capability. Secure Path is licensed on a per-host basis. Refer to the HP StorageWorks Enterprise Virtual Array 5000 specifications page at the following Web site for Secure Path versions:

<http://h18006.www1.hp.com/products/storageworks/enterprise/specifications.html>

Single path support configurations

Novell Netware servers with a single FCA supports single path mode.

Note: Single path mode should not be used in mission critical environments.

Supported servers

All Novell NetWare certified servers are supported.

Operating constraints

Any operating constraints specific to the Enterprise Virtual Array hardware and Command View EVA can be found in their respective release notes.

HBA driver Web site

The following web site allows you to find and download the latest HBA drivers supported by HP for storage arrays:

<http://h18006.www1.hp.com/products/storageworks/fca2210/index.html>

Avoiding problem situations

The following sections list problems that may arise during platform kit operation and how to avoid those problems.

Command View EVA

Information about avoiding problem situations specific to Command View EVA can be found in the Command View EVA release notes.

Enterprise Virtual Array version 3.014 hardware

Information about avoiding problem situations pertaining to Enterprise Virtual Array hardware can be found in the hardware release notes in your VCS kit.

Using snapshot or snapclone with Novell Netware

When you create a snapshot or snapclone with Novell NetWare, the LUN is recognized by the NetWare host. However, you cannot access it. To avoid this situation, present the snapshot/snapclone to another host or do not present the snapshot/snapclone at all. For example:

You have a unit presented on NetWare Host A and would like to make a snapshot or snapclone of it. If you present this new unit to NetWare Host A, it sees the new unit and, because it's identical to an existing unit, assumes that the two are a broken software mirrorset. NetWare deactivates both devices and informs you that there is a possible broken mirrorset. However, rather than presenting the snapshot/snapclone unit to NetWare Host A, you present the snapshot/snapclone unit to NetWare Host B, you can access the new unit on that host.

It will also work if you choose not to present the snapshot/snapclone to a host at all or at a later time.

Avoiding problem situations with the SSSU

Changing comments on a disk enclosure

You cannot use the SSSU to change comments on a disk enclosure. To avoid this situation, use Command View EVA to change comments on a disk enclosure. If you try to change a disk enclosure comment in the SSSU, the following error message appears:

```
Error: Invalid Operation
```

Changing the name of a disk enclosure

Changing the name of a disk enclosure is not supported with the SSSU or with Command View EVA. If you try to change a disk enclosure name in the SSSU, the following error message appears:

```
Error: Invalid Operation
```

Using the proper support pack with the SSSU

If `sssun.lm.nlm` is used on Novell NetWare without the proper support pack installed, it will generate a critical failure on the second run. This error may necessitate a server reboot. This is due to up-to-date libraries during creation of the executable, and the Novell NetWare OS needs to be updated as well. Refer to [Table 1](#) for a list of Novell NetWare support packs.

Enterprise Storage System notes

Cable requirements

When an Enterprise Virtual Array is connected to a 1Gb switch an SC-to-LC cable is required for host connectivity. [Table 2](#) and [Table 3](#) provide listings of available cables.

Table 2: LC-SC cables

| Length | Description | HP part number |
|---------------------|-----------------------------|----------------|
| 2.0 m \pm 40 mm | CA ASSY, LC-SC, Optical 2M | 187891-002 |
| 5.0 m \pm 80 mm | CA ASSY, LC-SC, Optical 5M | 187891-005 |
| 15.0 m \pm 150 mm | CA ASSY, LC-SC, Optical 15M | 187891-015 |
| 30.0 m \pm 300 mm | CA-ASSY, LC-SC, Optical 30M | 187891-030 |
| 50.0 m \pm 500 mm | CA-ASSY, LC-SC, Optical 50M | 187891-050 |

Table 3: LC-LC cables

| Length | Description | HP part number |
|---------------------|---------------------------------------|----------------|
| 2.0 m \pm 40 mm | 2-meter LC-LC Multi-Mode Fibre Cable | 221692-B21 |
| 5.0 m \pm 80 mm | 5-meter LC-LC Multi-Mode Fibre Cable | 221692-B22 |
| 15.0 m \pm 150 mm | 15-meter LC-LC Multi-Mode Fibre Cable | 221692-B23 |
| 30.0 m \pm 300 mm | 30-meter LC-LC Multi-Mode Fibre Cable | 221692-B26 |
| 50.0 m \pm 500 mm | 50-meter LC-LC Multi-Mode Fibre Cable | 221692-B27 |

Storage System Scripting Utility for Enterprise Virtual Array

Refer to the *Command View EVA Release Notes* prior to using the Storage System Scripting Utility (SSSU), as SSSU communicates directly with the Command View EVA.